



Website Management Packages 2020

Website Support

— Partnership, rather than isolated one-off support tickets



exSite offers a comprehensive range of support services so your website performs at its best at all times, safeguarding both you and your visitors, leaving you to focus on your main business.



Our support approach is focused on partnership to ensure that the website is delivering your organisation's goals, rather than just solving technical issues.

Come to exSite where we know your website inside and out and have a long term understanding of what you are trying to achieve on and offline, rather than just engaging with your web company through isolated one-off support tickets.

exSite can entirely manage your website (all content loaded subject to agreed SLAs), or train and support in-house teams to handle the site themselves while we take care of the technical bits (hosting, back-ups, speed, security, software updating, and more) and we're always at the end of the phone for friendly expert advice.



Fortify Package

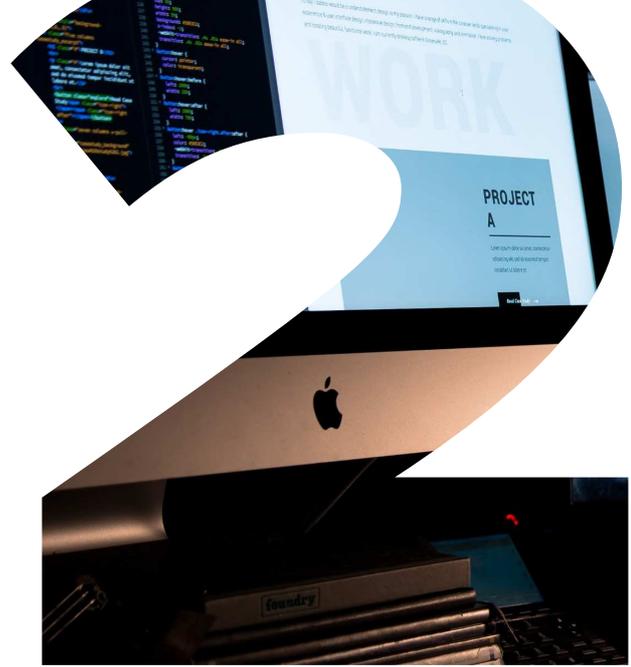
€199 per month



- **Technical and Website Administration Support**
Instant help by phone/email for your website. If you have any issues at all with the website or using the website, contact support@exsite.ie or give us a ring
- **Guaranteed 8 hour response time - usually within 2 hours**
- **Hosting for your website**
- **Weekly file backups**
- **Daily content database backups**
- **Weekly content management system and security updates**
- **Continuous uptime monitoring**
(if your site goes down we will get an alert and fix the issue)
- **Free SSL Cert**
for security, to help your website be found on Google and to give your users peace of mind
- **A monthly report on updates, backups, website uptime and security**
- **Troubleshooting**
fixing broken templates and styles as per the original design
- **Free consultancy for new features or functions for your website**
- **Free on-site individual training on how to use your website**
- **Review call every 6 months**

Boost Package

€249 per month



Fortify +

- Monthly image optimisation
- Monthly broken link check
- GDPR check
- Daily file backup rather than weekly
- Review call every 3 months
- Access to urgent@exsite.ie for out of hours service



Engage Package

€399 per month



Fortify & Boost +

- **Monthly reminder to post more content**
- **Content Uploading:**
- **Content updating new content or content changes.**
Just email our dedicated and always monitored content Mailbox: post@exsite.ie
- **Content formatting fitting your content into the look and feel of your website.**
- **Content optimisation.**
Using best SEO practices (h tags, naming, titles and alt text for images and keywords you provide)



Pay As You Go

- **Website support & trouble shooting**
€99 per hour (€79 per hour discount rate for members) website training
€99 per hour (€79 per hour discount rate for members)
- **Launching a website to external hosting**
(from €199 depending on hosting)
- **Transferring a website to external hosting**
(from €199 depending on hosting)
- **Setup google apps/gmail**
(€99/per hour)
- **Once off content posting**
Without complete management (€20 per post)
- **Domain registration & transfer:**
Registering a domain (€50)
Transfer a domain to exsite (€50)
Business name registration often required to register a '.ie' domain (€50)
Unlocking code generation (free)
- **Domain rental:**
.ie €24.99/yr .com €8.95/yr .eu €6.95/yr

*All services are on a pay as you go basis and can be bought individually or added to a bundle.
Every service is shown before VAT and must be paid for in advance*

How To Get In Touch

Support is open **09.30 to 17.30 GMT**, Mon-Fri.
We will respond within 8 working hours.

Support and training can normally be provided immediately, or we'll give you a time frame for larger trouble shooting issues.

Need Support: support@exsite.ie
Upload Content: post@exsite.ie
Talk To Us: [+353 1 685 3851](tel:+35316853851)



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